# **M3 Presentation Material**

### 4Q FY2012



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M3, Inc.

# **Company Background**

Nm

#### Business domain

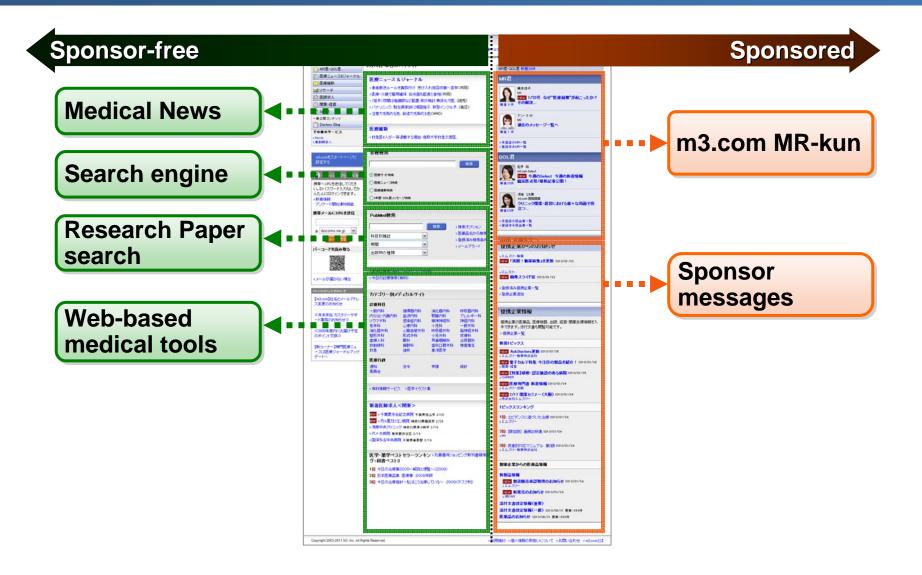
Internet-based healthcare businesses

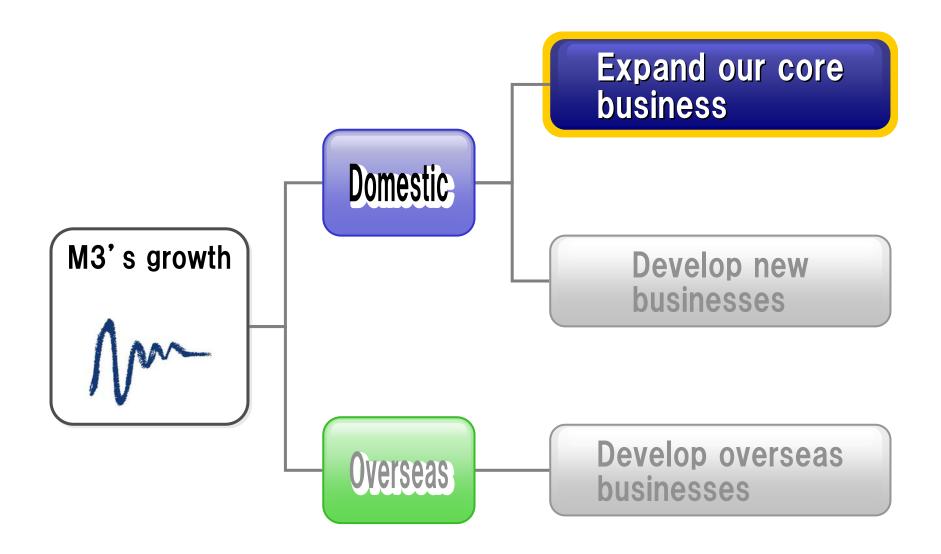
Name			
→ M3			
<u>M</u> edicine			
<u>M</u> edia			
<u>M</u> etamorphosis			

#### History

2000	Sep	Founded		
	Oct	Launched MR-kun service		
2002	Mar	Acquired WebMD Japan		
2004	Sep	Listed on TSE Mothers		
2005	Мау	Alliance with Medi C&C and entry into Korean market		
	Sep	Launched QOL-kun service		
	Dec	Launched AskDoctors service		
2006	Jun	Acquired MDLinx and entered into US market		
2007	Mar	Listed on TSE 1		
2008	Oct	Opened "MedQuarter.de" to enter into Europe market		
2009	Apr	Acquired Mebix and entered into clinical trial market		
2010	Nov	Acquired EMS Research and established global research physician panel		
2011	Aug	Acquired Doctors.net.uk and entered into UK market		

### m3.com



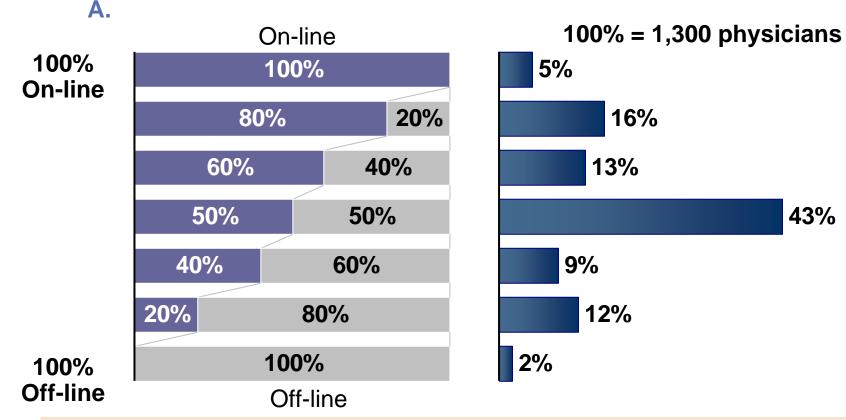


## **Japanese Pharma's Huge Marketing Costs**

	Head count		Annual costs per person		
MRs (Pharmaceutical companies)	63,000	×	¥20mn	<b>e</b> ¥1.2tn	Total cost of
MSs (Pharmaceutical wholesalers)	30,000	×	¥10mn	<b>e ¥300bn</b>	whole industry ¥1.2-1.5 tn

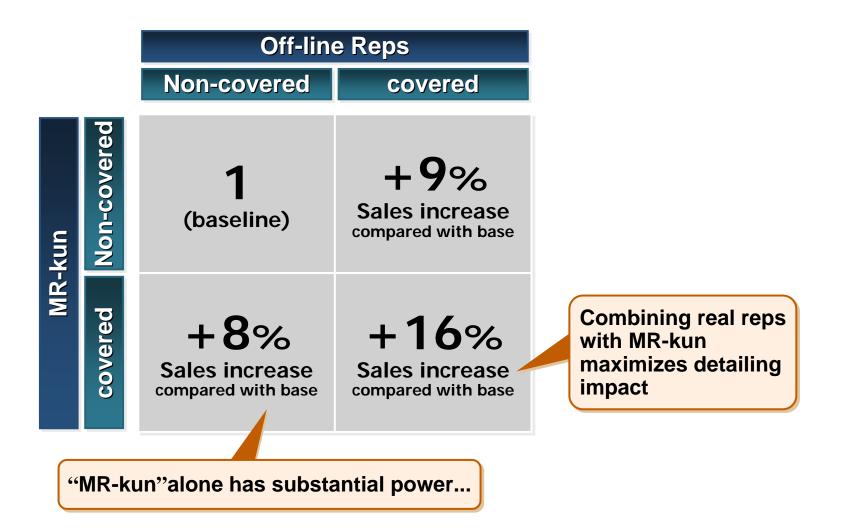
### **Physicians' Demand for On-Line Detailing**

Q. What is the ideal ratio of on-line and off-line promotional information ("details") from pharma companies?



Demand for eDetails is quite high for busy physicians as they can get the information when it's convenient for themselves, not for MR

Source: M3 questionnaire to 1,300 physicians



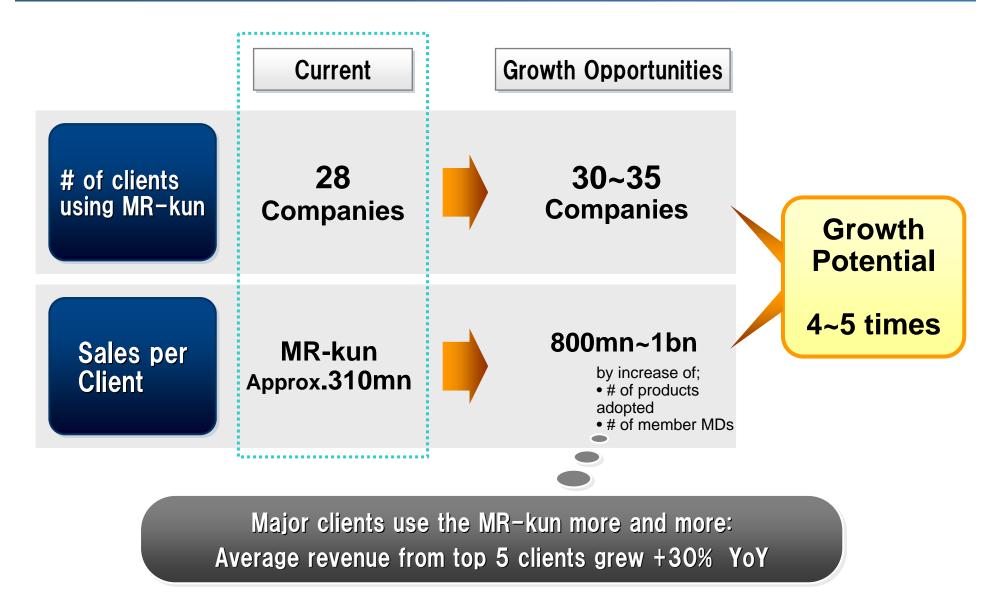
Case

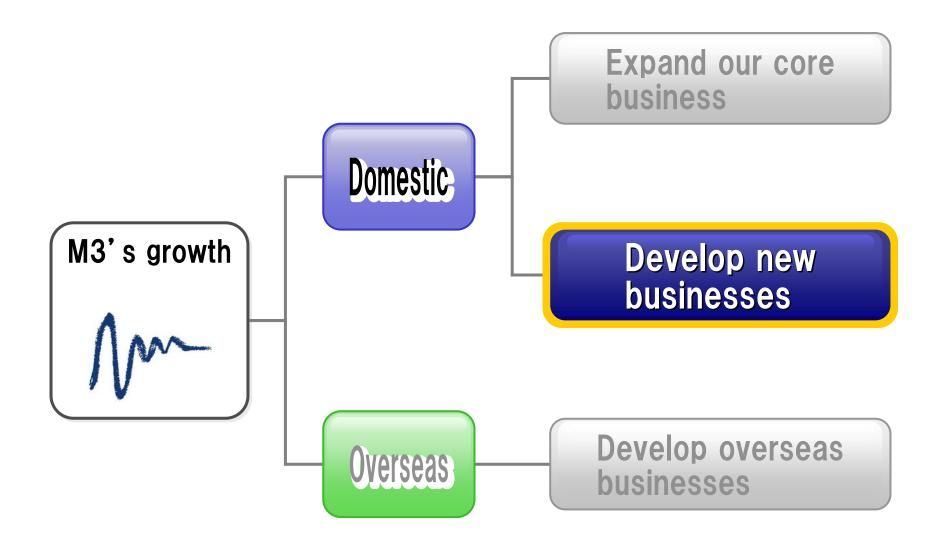
study

## **MR-kun Annual Fee Structure**

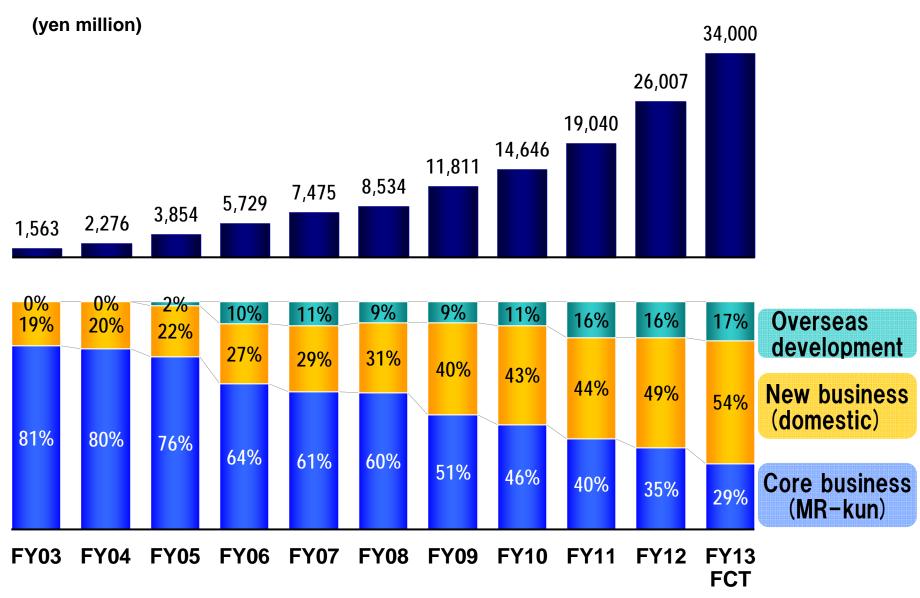


### **MR-kun's Growth Potential in Japan**

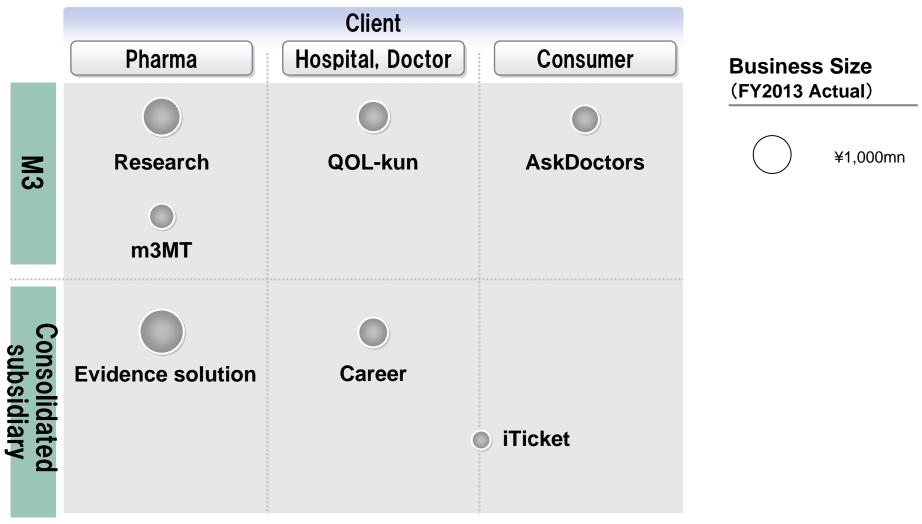




## **Consolidated Sales Trend**

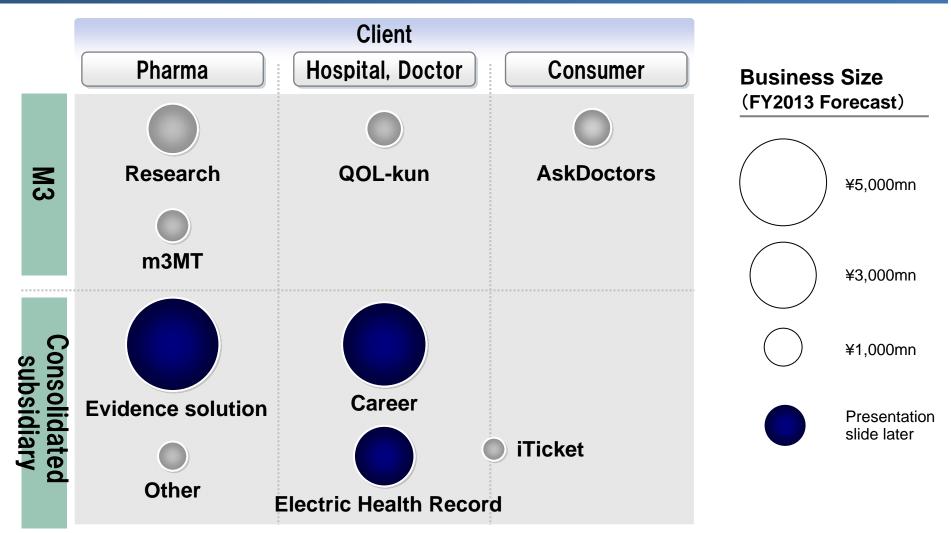


### New Business Development on the Platform (as of Mar. 2010)



Total revenue of new business is less than 5 billion yen. Just after establishment M3 Career and only Mebix offering evidence solution service.

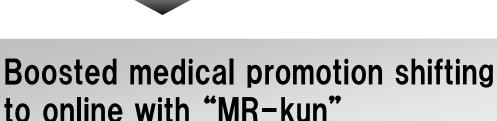
### **New Business Development on the Platform**



Total revenue of new business in FY2013 will be more than 18 billion yen. Planning 10 to 20 new business idea and overseas development.

### Placing Evidence Solution Business in Our Strategy

"Making use of the Internet to increase, as much as possible, the number of people who can live longer, healthier and happier lives, and to reduce, as much as possible, the amount of unnecessary medical costs"

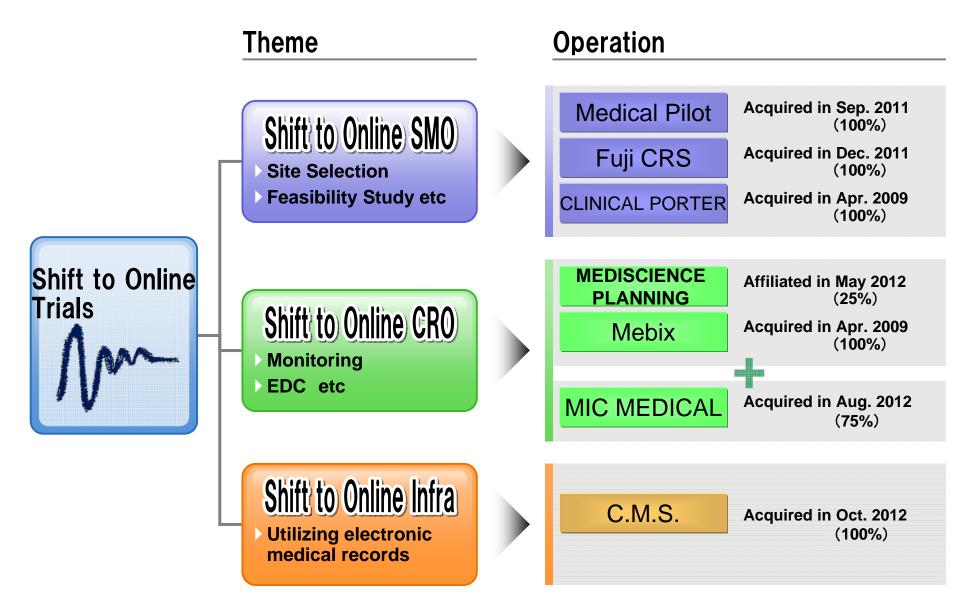


Past

10 years

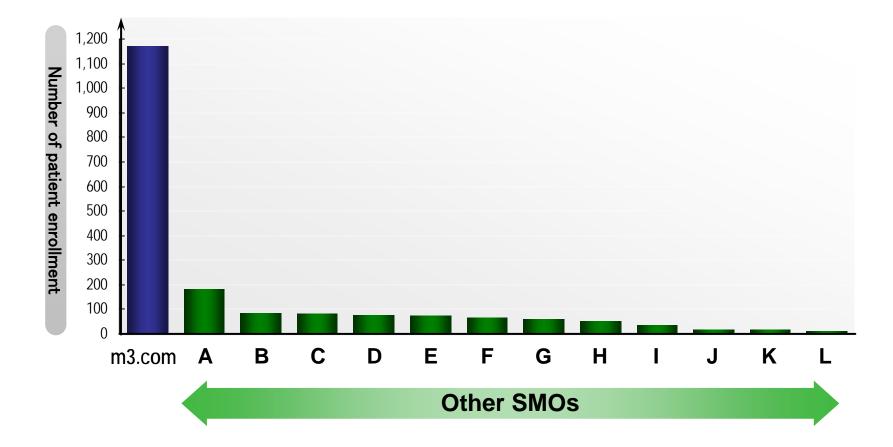


## **Shift to Online Trials**

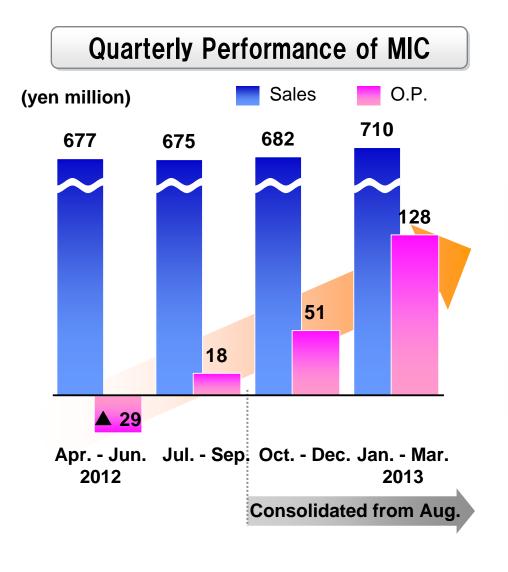


### Patient Enrollment in a Large-scale Clinical Trial Case study

In the case of study in the Endocrinology and Metabolism area, sites of m3.com doctors enrolled five times more patients than those of other SMOs:



# **Turning around MIC Medical**



#### Activity

- Increase availability ratio and unit price of CRA with optimizing assignment in M3 group including Mebix or MEDISCIENCE PLANNING.
- Acquired 2 big projects from topclass pharmaceutical companies.
  Balancing orders reach record level.
- Increasing number of CRA assigned to contract projects, and improving unit price.
  - <CRA Assignment: 1 years ago> Contract Projects:36 Temporary CRA:64
  - <CRA Assignment: Latest> Contract Projects:50 Temporary CRA:50
- Relocating office to Akasaka for increasing synergy.



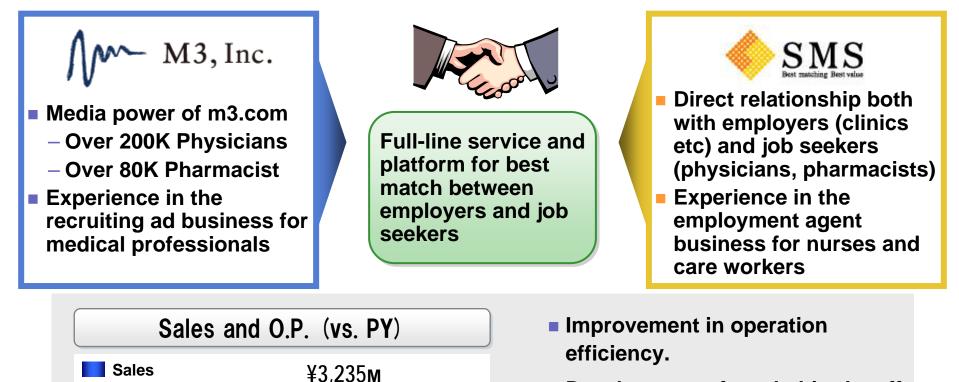
# M3 Career, Inc

0.P.

¥2,191м

¥447м

**FY2011** 



Development of newly-hired staff in productivity.

Sales will grow close to 5B yen in FY2013. Relocate office in May, because of increasing staff.

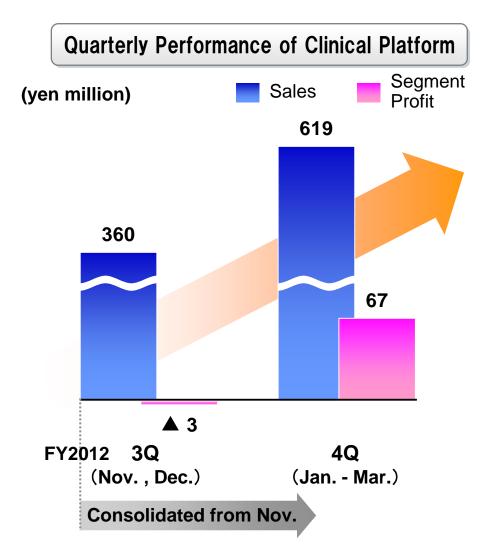
¥747м

(+67%)

**FY2012** 

(+48%)

### **Clinical Platform Segment – Improving Profitability**

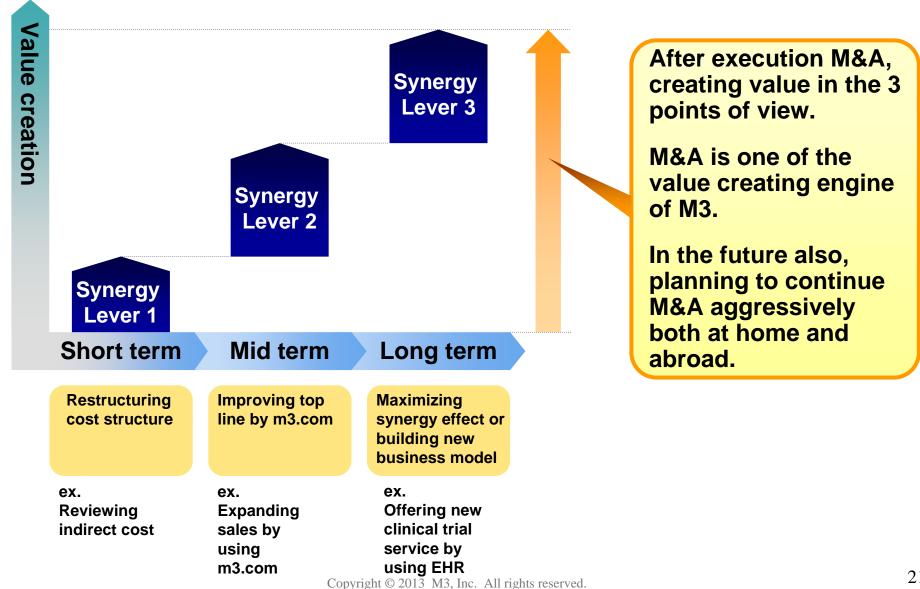


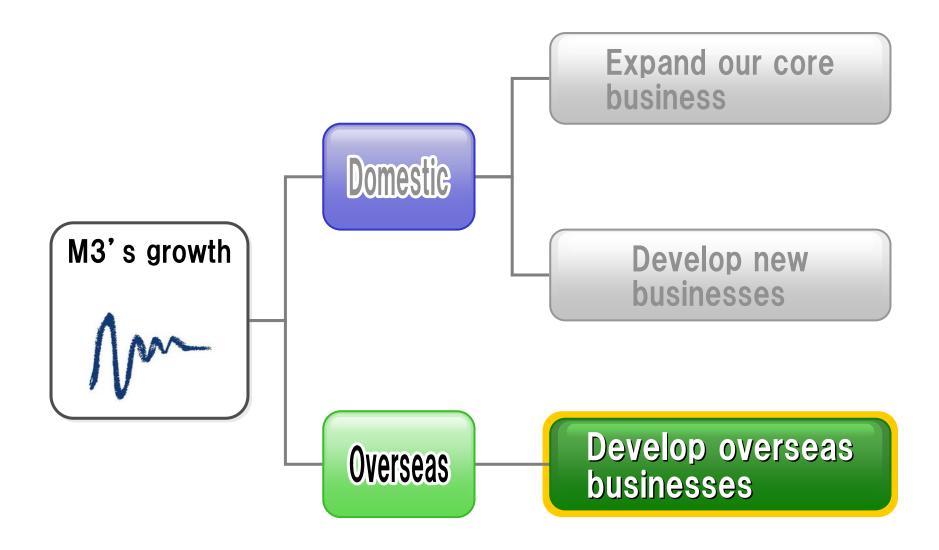
#### Activity

- Streamline sales operation.
- Review indirect cost such as S.G.A.
- Start to streamline system development environment for improving quality and profitability of electronic health record software.
- In the future, encouraging to use electronic health record by m3.com, or collaborating with iTicket and other group companies.

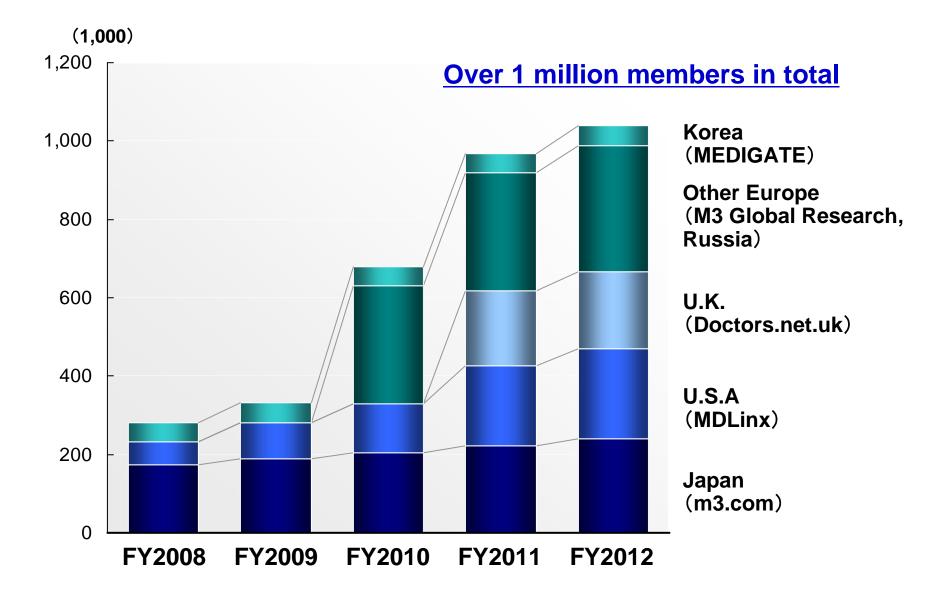
Improving profitability and restructuring business structure.

### Value Creation by M&A





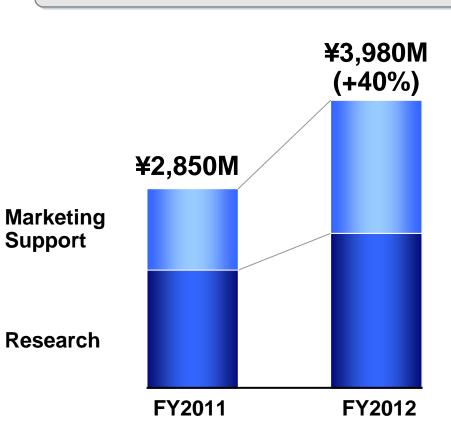
### Physicians Registered in Our Site or Research Panel (Global)



## **Development in the US**



- "M3 Messages" (US version of MR-kun) started on MDLinx (merged with M3 USA in Mar. 2009).
  - Washington D.C.
  - Above 200K physicians as registered member
- Started career service as a trial.



### Sales Breakdown of M3 USA

### Marketing Support

 Expanded with increasing epromotion by pharmaceutical companies...acquiring orders steadily in FY2013.

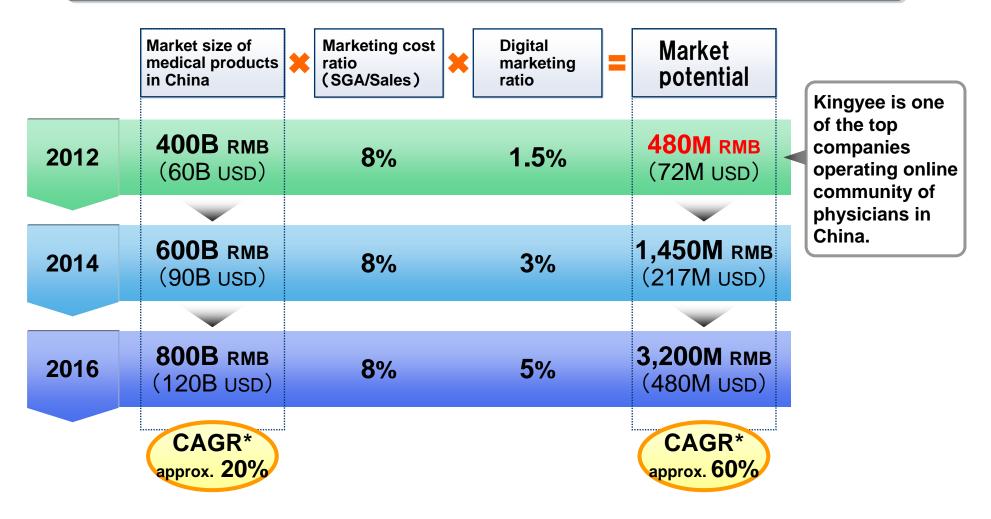
### Research

 Became a global top player acquiring clients and staff of Epocrates withdrawing from research panel business.

Revamped the system of UK operation and start to plan new business. Planning for doubling profit of US and UK in FY2013.

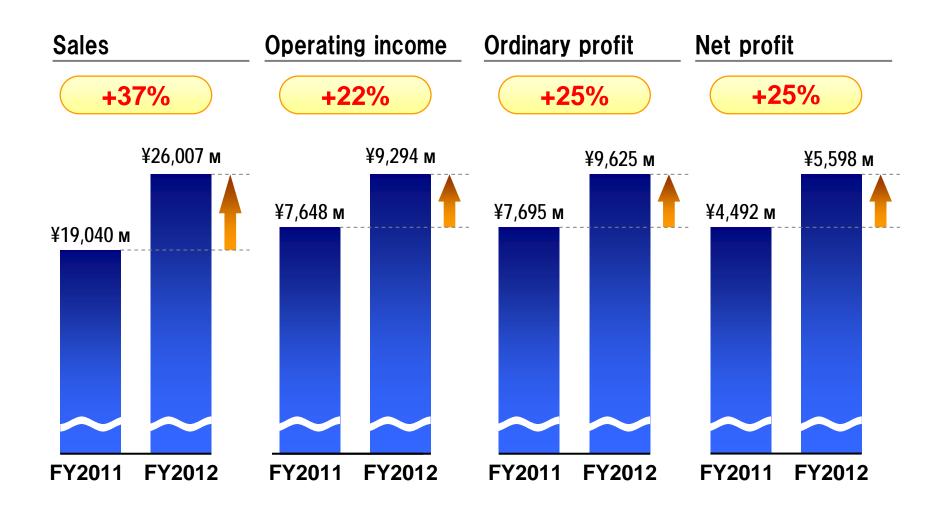
### Market Potential in China (researched by M3)

#### Digital marketing for medical products in China



\* Compound Annual Growth Rate

# FY2012 Financial Result and FY2013 Guidance



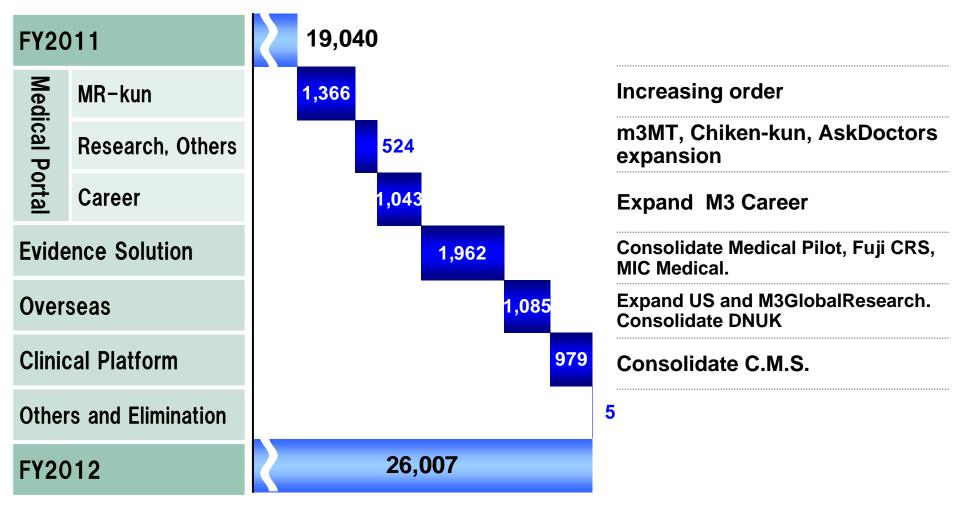
## **Consolidated P/L Statement for FY2012**

### **Breakdown by Business Segments**

(百万円)		FY2011	FY2012	YoY Growth
Medical Portal	Sales	13,281	16,215	+22%
	Profit	7,625	9,189	+21%
Evidence Solution	Sales	2,321	4,283	+85%
	Profit	423	517	+22%
Overseas	Sales	2,983	4,069	+36%
	Profit	138	117	<b>▲15%</b>
Clinical Platform	Sales	-	979	-
	Profit	-	63	-
Others	Sales	737	795	8%
	Profit	76	87	14%

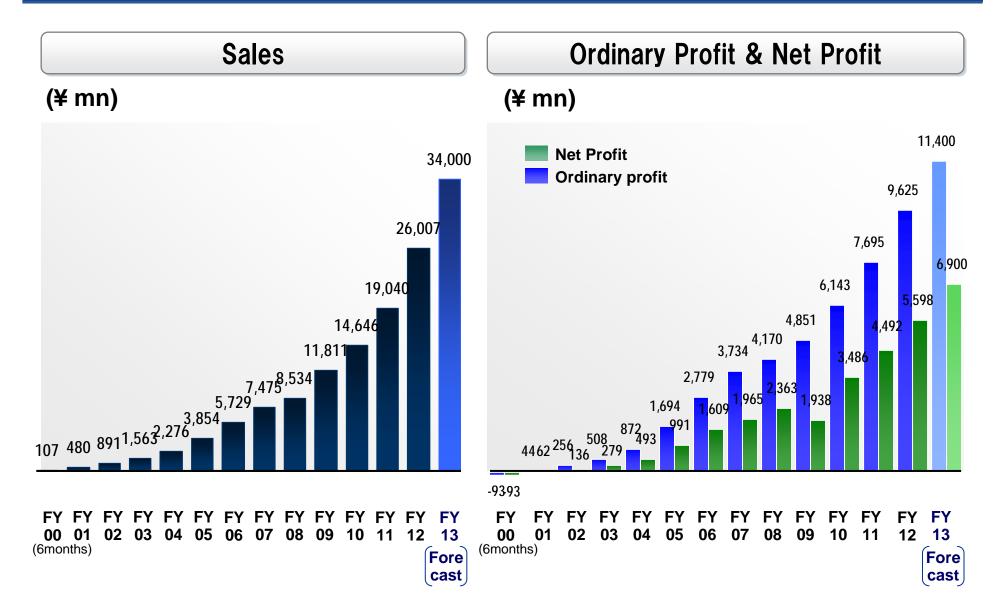
# Consoli. Sales Analysis (vs P.Y.)

(yen million)



**I** Steady growth momentum continues.

### **Annual Results & Forecast for FY2013**



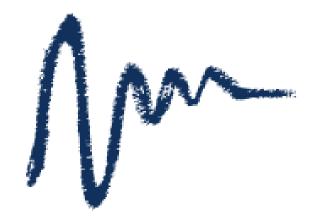
### **Presuppositions for FY2013 Forecast**

Top Line	MR-kun	~	Expand at the same pace as FY2012.
	Research, Others	~	Expand research and Chiken-kun, and plan conservatively in AskDoctors and QOL-kun.
	Career	7	Grow sales +50% by increasing number of candidates from site tuning, improving operation efficiency, and adding career consultants.
	Evidence Solution	~	Fully contribute MIC medical (only 7 months in FY2012). Grow Mebix +10%.
	US, UK	7	Expand marketing support and research steadily. Accelerate growth pace.
	China	—	Start business in second half of FY2013. Not include for FY2013 forecast.
	Clinical Platform	7	Fully contribute C.M.S (only 5 moths in FY2012)

### **Presuppositions for FY2013 Forecast**

Cost	МЗ	7	Plan to add approx.80 staff (+40%), mainly engineer and sales staff for pharmaceutical companies.
	M3 Career	7	Plan to add approx.100 staff (+60%), mainly career consultants.
	Other	7	Relocate office such as M3 Career, MIC Medical and other group companies. One time cost for relocation will reach 100M – 200M yen.

# **Creating New Value in Healthcare**



→ M3 <u>M</u>edicine <u>M</u>edia <u>M</u>etamorphosis

- → Healthcare sector is huge...
- Japanese national spending on medical services is approximately ¥33tn (approximately ¥50tn if peripheral businesses are included)
- Equivalent to 10% of Japanese GDP
- Sector controlled by only 290,000 people, e.g., physicians, representing only 0.2% of the population
- → M3 aims to create new value in this sector
- Solve the issues and problems of the medical sector
- With new and unique business models
- While focusing on areas were we can add high value (e.g., have high profit) to boost our enterprise value

Source: Ministry of Health, Labour and Welfare, the Japan Medical Association, M3