## **So-net M3** Presentation Material

Jul. 2009

Im So-net M3

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So-net M3, Inc.

### **Company Background**



#### **Business domain**

Internet-based healthcare businesses

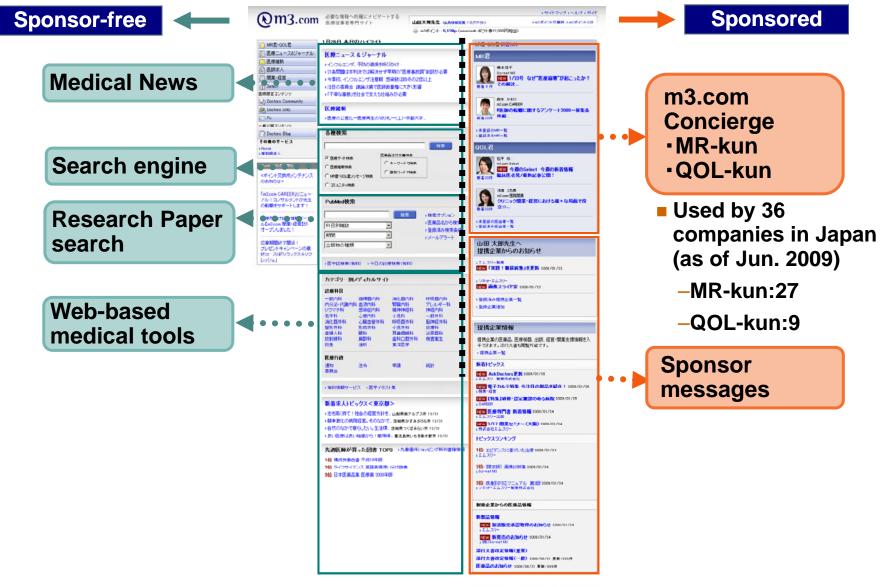
### Name

→ M3 <u>M</u>edicine <u>M</u>edia <u>M</u>etamorphosis

#### History

2000 Sep	Founded
Oct	Launched MR-kun service
2002 Mar	Acquired WebMD Japan
2004 Sep	Listed on TSE Mothers
2005 May	Alliance with Medi C&C and entry into Korean market
Sep	Launched QOL-kun service
Dec	Launched AskDoctors service
2006 Jun	Acquired MDLinx and entered into US market
2007 Mar	Listed on TSE 1
2008 Oct	Opened "MedQuarter.de" to enter into Europe market

### m3.com: Japan's #1 Physician Website



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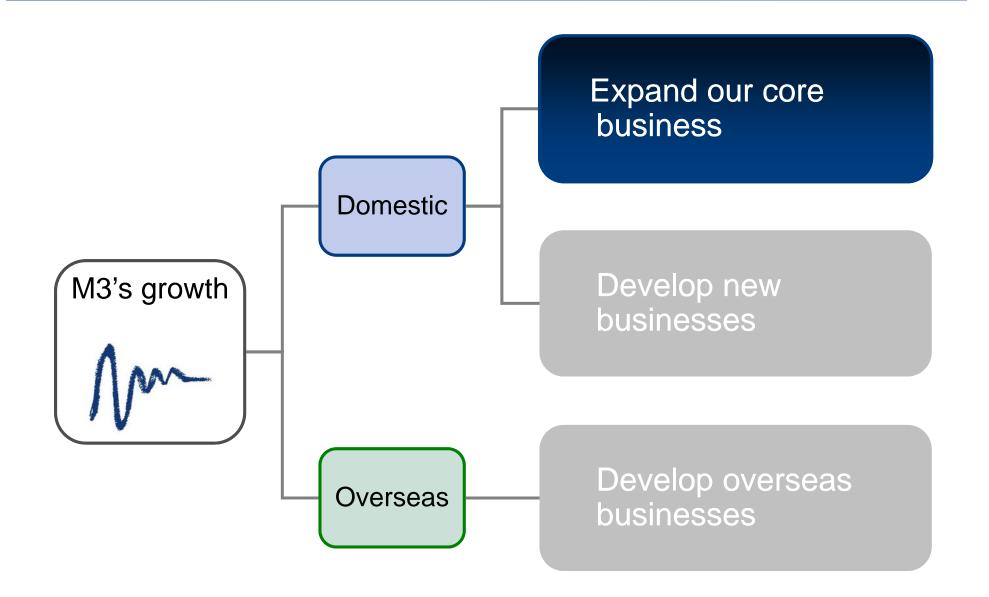
・利用規約 +個人情報の取取してついて +お問い合わせ +m3comとは

### **Physicians Registered in m3.com**

#### FY2002~FY2009.1Q

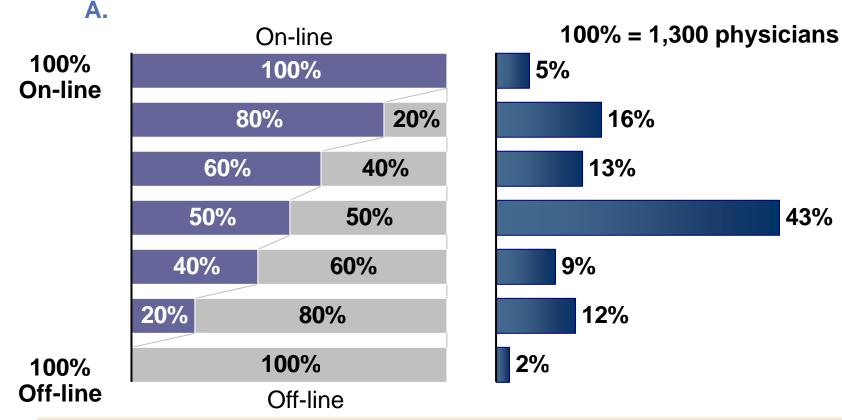
(1,000) 177 174 162 146 125 97 78 47 **FY2002 FY2003 FY2004 FY2005 FY2006** FY2007 **FY2008** FY2009.1Q

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### **Physicians' Demand for On-Line Detailing**

Q. What is the ideal ratio of on-line and off-line promotional information ("details") from pharma companies?



Demand for eDetails is quite high for busy physicians as they can get the information when it's convenient for themselves, not for MR

Source: So-net M3 questionnaire to 1,300 physicians

### Japanese Pharma's Huge Marketing Costs

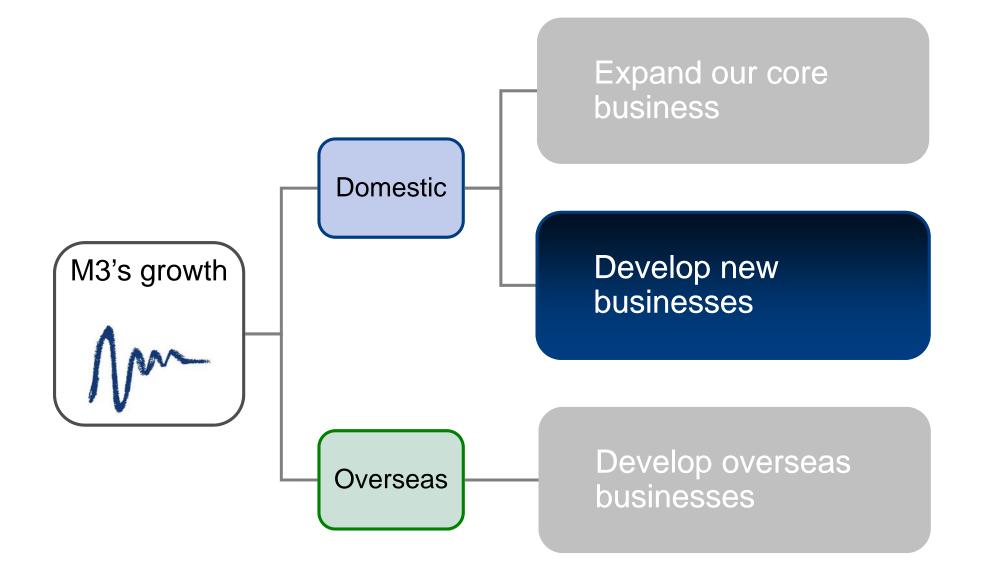
	Head count		Annual costs per person		
MRs (Pharmaceutical companies)	55,000	╳	¥20mn	<b>e</b> ¥1.1tn	Total cost of
MSs (Pharmaceutical wholesalers)	30,000	∞	¥10mn	<b>e ¥300bn</b>	whole industry ¥1.1-1.4 tn

Source: MIX, Research by So-net M3

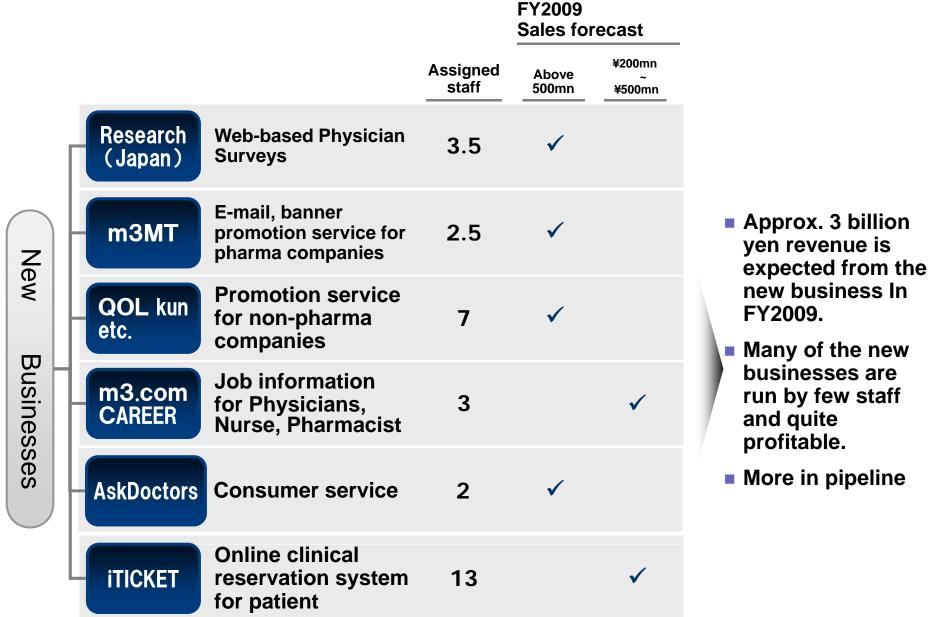
### **MR-kun Annual Fee Structure**

	MR-kun base fee	Detail fee	Contents production fee	Operation fee
		¥100 per detail	M3 produces web contents shown on MR- kun	Basic operation, including sending messages to physicians and replying to physicians' questions
Initial Phase	<b>¥70mn</b> • Revised as of Oct. 2005 for new client • Previous fee: ¥60mn	¥20mn \$ ¥40mn	¥30mn \$	¥10mn
ISe		¥130mn	~¥150mn	
Top clients	<b>¥60mn</b> \$	¥170mn \$ ¥480mn	¥50mn \$ ¥210mn	¥10mn
nts		¥370mn•	~¥600mn	

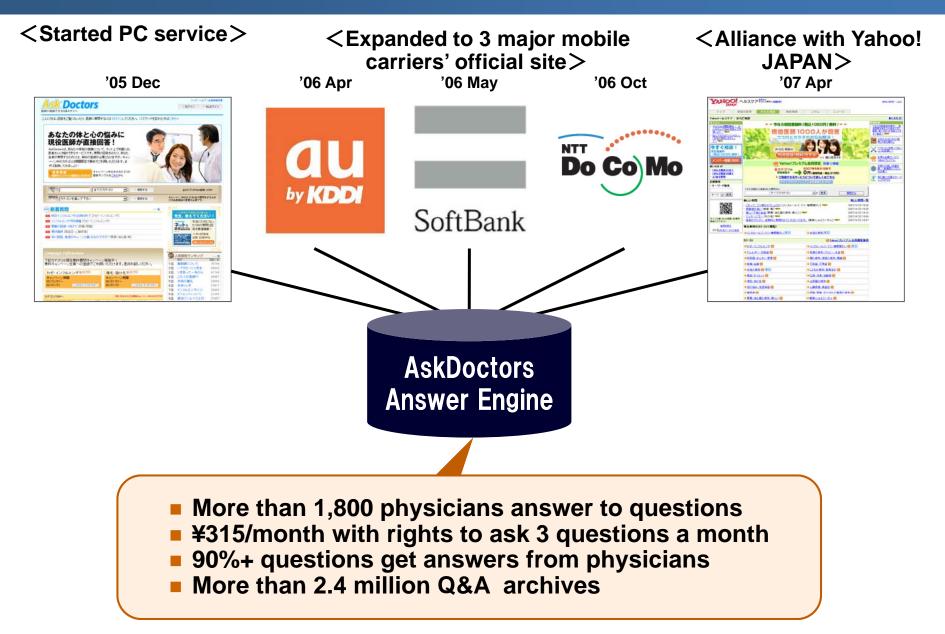




### **New Business Development on the Platform**

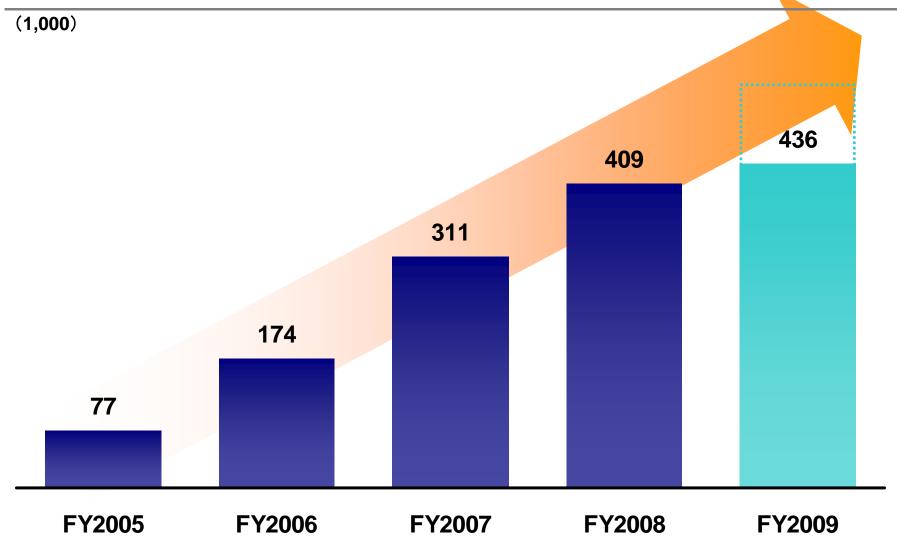


### **Expansion of AskDoctors**



### **Membership of AskDctors**

#### FY2005.1Q~FY2009.1Q

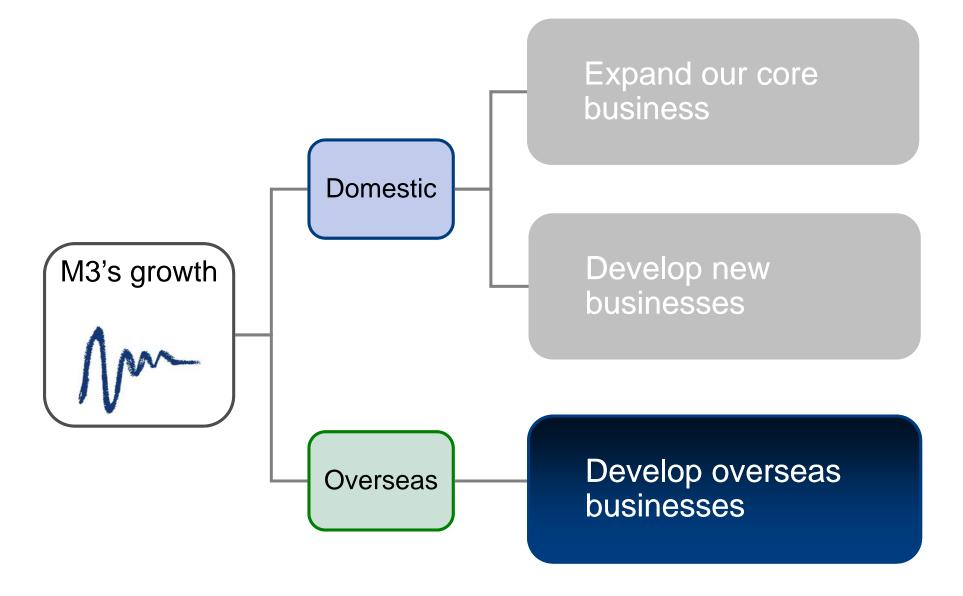


### Mebix

# Medical Bio Informatics

No1 company in Japan for EBM data collection ...Supporting clinical trial for launched drug

- Receiving new project orders steadily.
  - ... More than <u>5bil Yen</u> backlog and another <u>2-3bil Yen</u> projects in pipeline
- <u>1bil yen</u> synergy potential in profit ...More efficient system development, minimize SMO cost for doctor recruiting by using m3.com, and cut cost for being listed( already delisted from the market from Sep)
- Delay in launch of a few big projects will hurt financial results this FY. Full contribution from FY2010



### **Development in the US**



- "M3 Messages" (US version of MR-kun) started on MDLinx (merged with M3 USA in Mar. 2009)
  - Washington D.C.
  - 264K medical professionals as registered member
- 7 of the top 15 global pharmaceutical firms adopted "M3 Messages " already
  - Signed with 7 companies in 15 products
  - All in Oncology, Rheumatology or Neurology area
  - Close to sign in other areas
- Trial project was completed successfully
  - Exceeded message read goal by 200%
- From now on, the regular fee table is applied

### **Acquisition of SmartestDoc's business**

#### Home Rules Register Contact Us



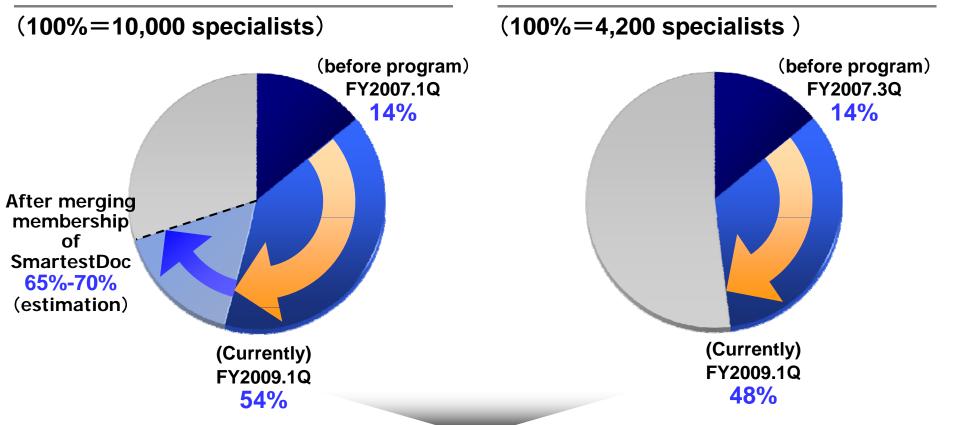
- 2,500 registered oncologists (25% of oncologists in the U.S.)
- Daily quiz competition on the website for oncologists
  - Supervised by opinion leaders in oncology area.
  - More than 500 oncologists participate everyday.
  - Nationwide high score ranking is shown.
- Synergy
  - Increase attractiveness of MDLinx.com.
  - Utilize as contents for "M3 Messages".

**I** Expand this service to other areas.

### MDLinx (US): Member Coverage by Specialty

Rheumatology

#### **Oncology** area



Succeeded in acquiring half of oncologists and rheumatologists in the U.S. as members of the site. Starting new acquisition programs in Psychiatry, Neurology, Cardiology, and PCP area.

### **Project Status (7 companies, 15 products)**

	Company scale		Company scale Product Area		Start sending eDetails *		etails *
	Sales Rank <b>1-10</b>	11-15			Ongoing	FY20 1H	009 2H
A社	~		A-1	Oncology	$\checkmark$		
Atr	•		A-2	Oncology			$\checkmark$
D <del>\</del> 7	✓		B-1	Oncology	✓		
B社	v		B-2	Oncology		N/A	
			C-1	Oncology		$\checkmark$	
C社	$\checkmark$		C-2	Oncology		✓	
			C-3	Oncology		N/A	
			D-1	Neurology		✓	
D社	$\checkmark$		D-2	Oncology		N/A	
			D-3	Oncology		N/A	
			E-1	Oncology		✓	
E社		$\checkmark$	E-2	Oncology		✓	
			E-3	Oncology			✓
F社		$\checkmark$	F-1	Rheumatology			✓
G社		✓	G-1	Oncology		✓	

In addition to above, 4 more projects (Oncology, Rheumatology, Neurology, and PCP) are under negotiation. Copyright © 2009 So-net M3, Inc. All rights reserved.

### Consolidated P/L Statement for FY2009 1Q

### (yen million)

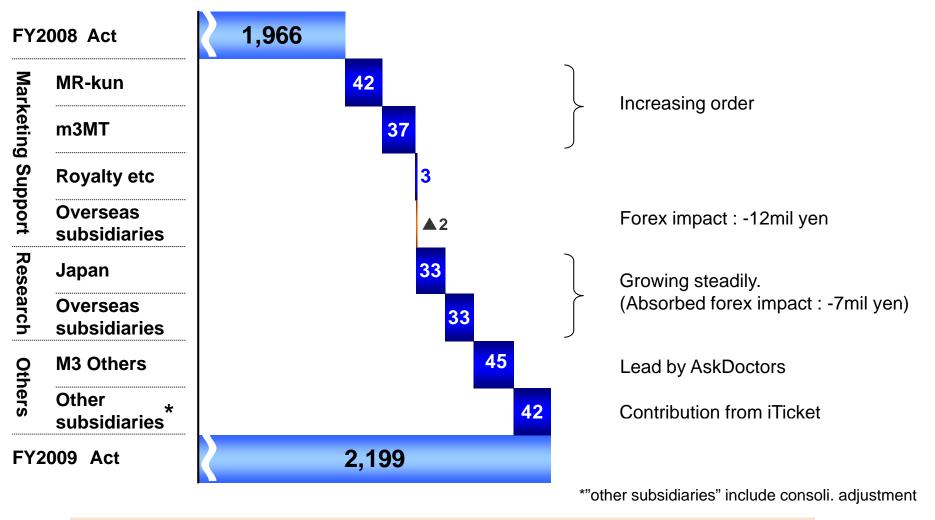
	FY2008.1Q	FY2009.1Q	YoY Growth
Sales	1,966	2,199	+12%
Operating income	917	1,064	+16%
Ordinary profit	952	1,077	+13%
Net profit	525	614	+17%

#### Sales Breakdown by Business Segments

Marketing Support	1,364	1,442	+6%
Research	236	302	+28%
Others	366	453	+24%

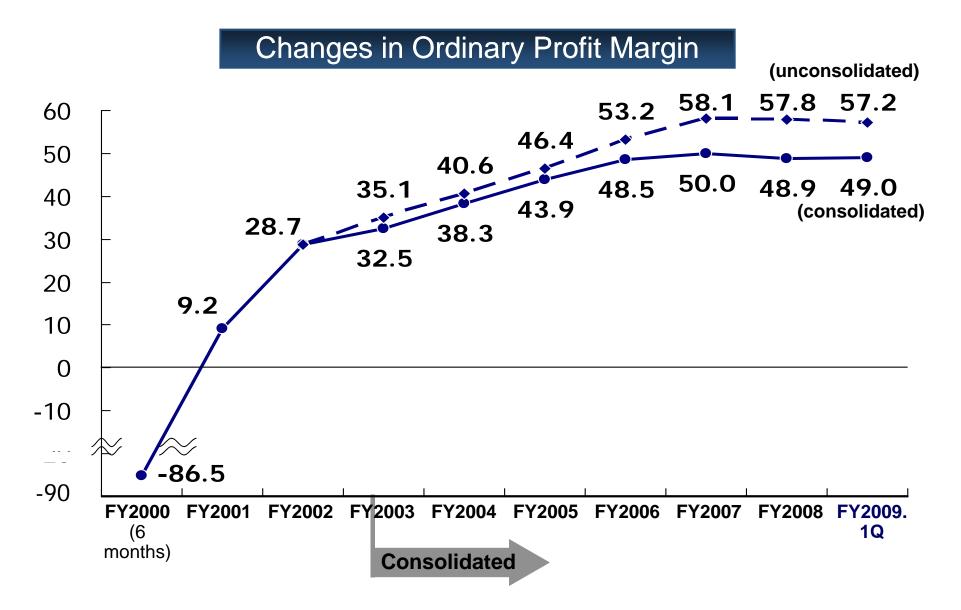
### Consoli. Sales Analysis (vs P.Y.)

#### (yen million)

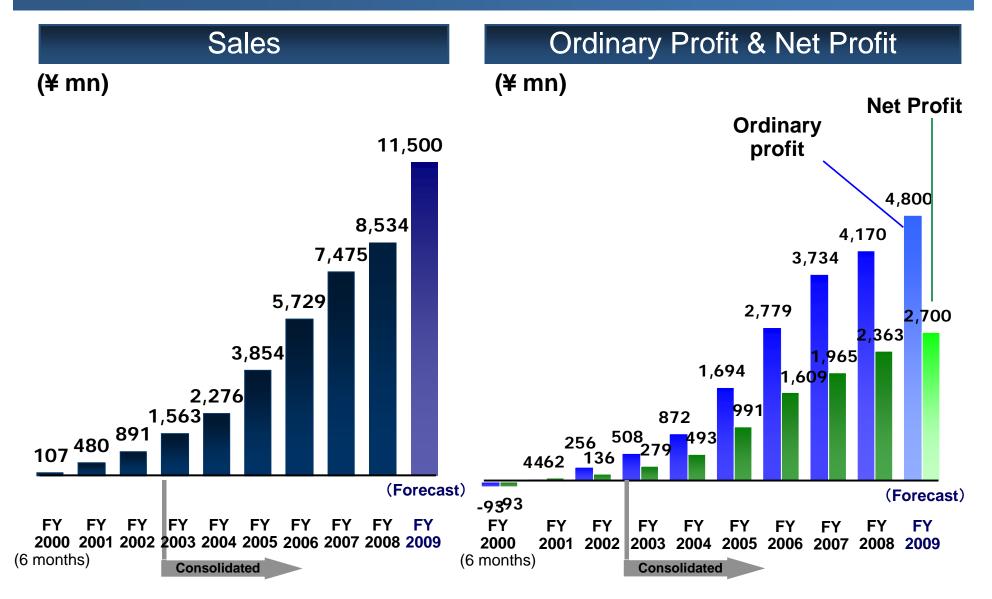


**Steady growth momentum continues.** 

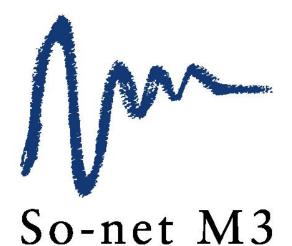
#### M3's Margins have Constantly Grown



### **Annual Results & Forecast for FY2009**



### **Creating New Value in Healthcare**



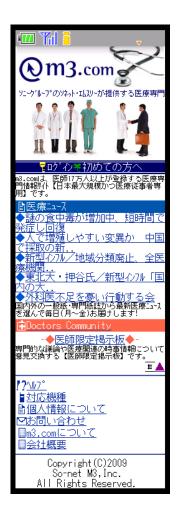
→ M3
Medicine
Media
Metamorphosis

- → Healthcare sector is huge...
- Japanese national spending on medical services is approximately ¥33tn (approximately ¥50tn if peripheral businesses are included)
- Equivalent to 10% of Japanese GDP
- Sector controlled by only 270,000 people, e.g., physicians, representing only 0.2% of the population
- M3 aims to create new value in this sector
- Solve the issues and problems of the medical sector
- With new and unique business models
- While focusing on areas were we can add high value (e.g., have high profit) to boost our enterprise value

Source: Ministry of Health, Labour and Welfare, the Japan Medical Association, So-net M3



### m3.com mobile



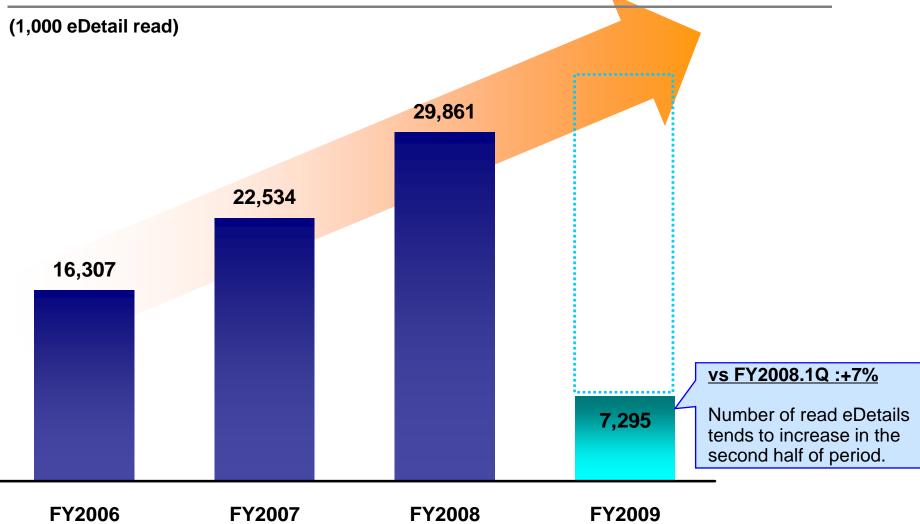
- Contents
  - Medical News
  - Doctors Community (for doctors only )
- Mobile-only functions
  - Updates display order of medical news every hour in order of popularity.
  - Easy Login with QR-code, without ID/Password.
  - Mobile-oriented new functions will be introduced.
- Use of mobile terminals by doctors
  - In the U.S., more than half of doctors use mobile terminals (ex. BlackBerry) for medical practice.

Once penetrated, the site will add banner advertising and mobile version of "MR-kun" to become a new source of revenue.

INFER Aim at Acquiring 70,000 doctors as mobile-site users in few years.

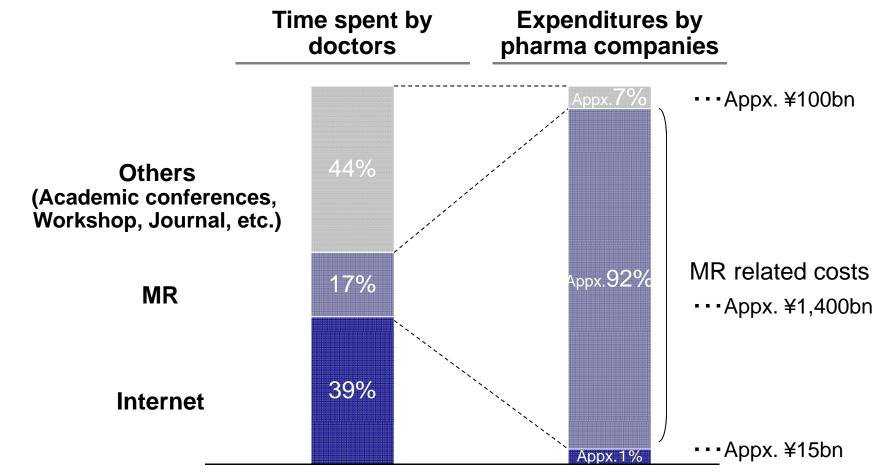
### **MR-kun eDetails Read by Physicians**

#### FY2006~FY2009.1Q



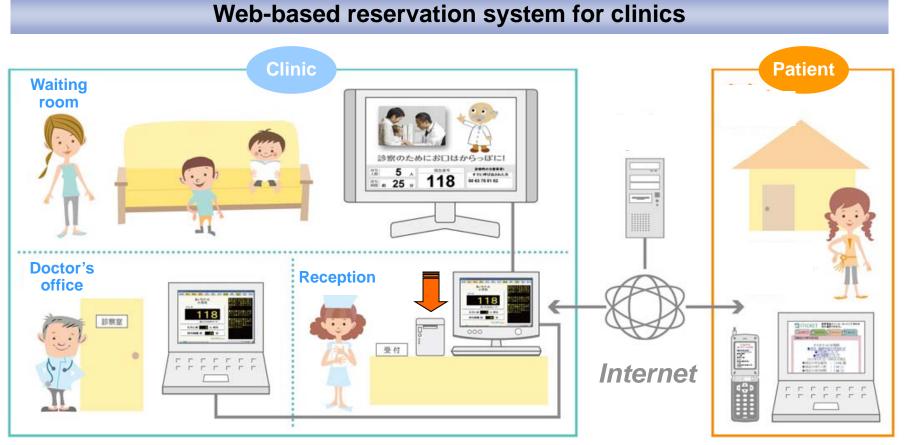
#### Allocation of Physicians Time and Pharma's Marketing Costs

While doctors spend more time on the internet to find medical information, pharma companies allocate most of their budget on MRs.



Source: So-net M3 questionnaire to physicians and estimation

### **ITICKET Business**



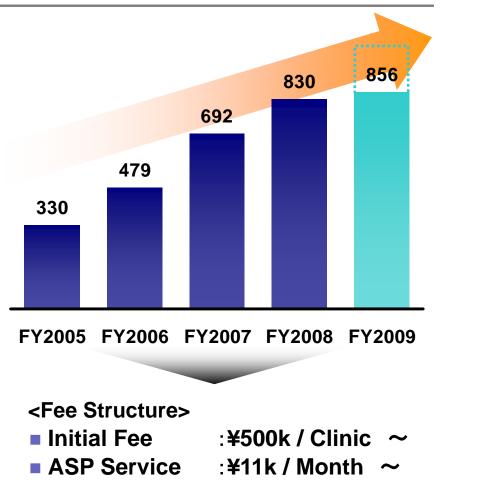
Used at 800+ clinics , more than 1 million unique users per month

In addition, more than 100,000 members (mostly moms with little kids) registered to the recently-opened pan-clinic site in a few months. ...became one of the largest "mom" platform in Japan.

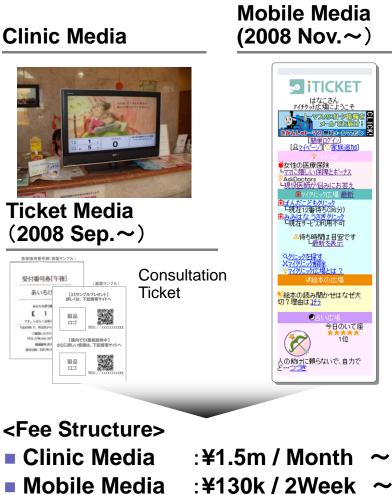
### **2 Revenue Source for iTICKET**

#### **1** Fee from clinic

#### **Clinic Users**



#### **2** Advertisement



:¥750k / Project ~

Ticket Media

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