M3, Inc. (Headquarters: Tokyo, Japan; CEO: Itaru Tanimura; URL: https://corporate.m3.com; “M3” below) has announced that the cloud based electronic medical record system, “M3 DigiKar” provided by group company M3 DigiKar, Inc. (URL: https://digikar.co.jp/), has been adopted by over 2000 clinics across Japan.

M3 DigiKar, the No.1 seller in cloud based EMR systems in Japan, aims to simplify diagnoses at clinics through technology. AI assisted automated machine learning functions and iPad* assisted entry tools that mimic paper-like usability has gained high evaluations from doctors for ease of use.

Increasingly, clinics are adopting EMR systems in effort to reduce managing costs in face of declines in patient traffic due to the spread of COVID-19. Others seek to utilize the portability of EMRs outside of clinics during home care visits. M3 DigiKar now manages medical records of more than 36 million patients, and is in daily use at many medical sites. As the environment surrounding the medical scene continues to change, M3 DigiKar aims to continue to improve its services.

Digital transformation at clinics are progressing in areas other than medical records as well. With concerns of simultaneous rises in COVID-19 and influenza cases, demand for online medical consultations is increasing. LINE Healthcare Corp., a JV between M3 and LINE Corporation, will begin provision of “LINE Doctor”, a reimbursable online consultation service, in November 2020. The Basic Plan will include clinic appointment, video call, and settlement services for no initial or monthly cost excluding transaction fees.

Going forward, M3 DigiKar will strive to improve convenience for users through system connections with LINE Doctor, providing comprehensive services that cover the entire patient journey, from clinic appointments, to online consultation and payments.

* iPad is a trademark registered in the U.S. and other countries by Apple Inc.